

If data is not working on your phone, Please follow below steps:

- Step 1: Enter Settings
- Step 2: Select Wireless & Networks
- Step 3: Select More...
- Step 4: Select Mobile Networks
- Step 5: Ensure Data Enabled is checked (enabled)
- Step 6: Select Access Point Names
- Step 7: Create a new APN (Select Menu, followed by New APN). For Freedom mobile- Under the headings APN enter internet.freedommobile.ca (leave all other fields blank). For Chatr Under the headings APN enter chatrweb.apn
- Step 8: Save the APN settings by selecting menu and then save.